

# Specialist Counsellor



## Roles & Responsibilities

The Specialist Counsellor works as part of the national 1800RESPECT telephone counselling team providing highly specialised services to those whose lives have been impacted by domestic and family violence.

## Key skills & experience

- Experience and understanding of issues relating to service delivery with an agency that is committed to socially and culturally inclusive practices
- Understanding of federal and state based legislation
- Excellent communications skills
- Commitment to the values and purpose of DVConnect
- Ability to work with people from Culturally and Linguistically Diverse backgrounds, including through use of telephone interpreting services
- Demonstrated cultural responsiveness and commitment to working with Aboriginal and Torres Strait Islander people
- Ability to work across a 24/7 roster
- Able to demonstrate a high level of resilience
- Solid IT skills

## Required Credentials

- Tertiary qualification (of minimum 3 years duration) in relevant field e.g. Social and Behavioural Sciences
- Eligible for membership with one of the following governing bodies - AASW, AHPRA, ACA or PACFA
- Minimum 3 years specialist counselling experience
- National Police Check
- Current Working with Vulnerable People/Working with Children Check
- Right to work in Australia

## Primary Working Location



Ability to work from the Brisbane office or from home in a hybrid model

**DVCONNECT**  
*Be heard. Be safe.*