

# Mensline Counsellor



## Roles & Responsibilities

Mensline counsellors are responsible for making professional risk assessments that maximise the safety of clients, partners, children and families, as well as assessments of the caller's needs, taking all reasonable action to respond within relevant practice standards and operating standards.

## Key skills & experience

- Experience in the provision of professional counselling, advocacy and related crisis work for men, preferably in the area of domestic violence
- Experience in assessing indicators of whether the caller is the person using or experiencing violence and demonstrated ability to respond appropriately
- Well-developed knowledge and analysis of the effects, causes and dynamics of domestic and family violence
- Knowledge and understanding of Queensland Domestic Violence Legislation and Domestic Violence protection orders
- Excellent verbal and written communication skills
- Strong organisational skills, attention to detail and working to deadline in a fast-paced environment
- Commitment to the values and purpose of DVConnect
- Able to demonstrate a high level of resilience
- Team player with a commitment to a collaborative working approach
- Solid IT skills
- Open to any gender

## Required Credentials

- Tertiary qualification (of minimum 3 years duration) in relevant field e.g. Social and Behavioural Sciences
- 2+ years relevant experience
- Working with Children card
- Right to work in Australia

## Primary Working Location



Ability to work from the office or from home (hybrid model)

**DVCONNECT**  
*Be heard. Be safe.*