

Crisis Intervention Counsellor



Roles & Responsibilities

This role is responsible for making professional assessments of the needs of callers to our Womensline, taking all reasonable action to meet these needs within the operating framework and principles of the organisation.

Key skills & experience

- Demonstrated understanding of feminist practice and how this is used as a framework to understand and respond to the gendered nature of violence against women and children
- Highly developed risk assessment skills, preferable in the area of domestic violence and crisis work
- Well-developed knowledge and analysis of the effects, causes and dynamics of domestic and family violence
- Ability to work with people from Culturally and Linguistically Diverse backgrounds, including through use of telephone interpreting services
- Demonstrated cultural responsiveness and commitment to working with Aboriginal and Torres Strait Islander people
- Ability to work across a 24/7 roster
- Ability to take directives and work within set timeframes
- Able to demonstrate a high level of resilience
- Solid IT skills
- Must be female

Required Credentials

- Tertiary qualification (of minimum 3 years duration) in relevant field e.g. Social and Behavioural Sciences
- 2+ years relevant experience
- Working with Children card
- Right to work in Australia

Primary Working Location



Ability to work from the office or from home (hybrid model)

DVCQCONNECT
Be heard. Be safe.